



**Job description for acting roles including:**

Check in elves, Sami's, Toy Factory and kitchen elves, Father Christmas runner elves, Mother Christmas, Father Christmas, understudies.

**Reports to:**

All staff report to the Staffing manager and Producer, some departments may have daily managers as well, for example the Father Christmas runner elves.

**Responsibilities:**

These will vary by role but all staff have a responsibility to ensure the health and safety of our visitors and themselves.

**Term of employment:**

Various shifts between 19 Nov 2011 and 24 Dec 2011 – ideally applicants will be able to work 4 shifts per week.

**Pay:**

All roles are paid £7 per hour other than Mother Christmas, Father Christmas and some management roles.

**Personal qualities:**

At LaplandUK we are dedicated to providing Christmas magic for everyone, ensuring the highest standards of customer service and enjoyment for all our visitors. The following attributes are essential to be part of our team:

A passion for Christmas

Well groomed personal appearance

Friendly, fun and outgoing personality

Confidence, particularly whilst entertaining children

Public speaking to large groups and small groups alike

Ability to work as part of a team

A willingness to work hard and have fun at the same time

Applicants must be reliable and flexible regarding working hours

Please note that all acting roles are costumed and staff are required to be in character at all times while front of house

All staff applying for acting roles who are invited to interview must prepare a 1-2 minute piece which illustrates their interest in Christmas and their ability to work with groups of families. Please bring any relevant props etc with you. The Producers are looking for enthusiastic and fun staff for all roles but particularly for the acting roles.

**Experience:**

No previous experience is necessary for most roles but the following would be advantageous:

Acting, singing or entertaining

Customer service roles working with the public

Working with children