



Job description for non-acting roles including:

Retail elves, skating elves, car park attendants, wardrobe assistants, catering elves, barista elves.

Reports to:

All staff report to the Staffing manager and Producer, some departments may have daily managers as well, for example the Catering manager.

Responsibilities:

These will vary by role but all staff have a responsibility to ensure the health and safety of our visitors and themselves.

Term of employment:

Various shifts between 19 Nov 2011 and 24 Dec 2011 – ideally applicants will be able to work 4 shifts per week.

Pay:

All roles are paid £7 per hour other than Mother Christmas, Father Christmas and some management roles. Baristas will be paid £8 per hour and must have previous experience.

Personal qualities:

At LaplandUK we are dedicated to providing Christmas magic for everyone, ensuring the highest standards of customer service and enjoyment for all our visitors. The following attributes are essential to be part of our team:

A passion for Christmas

Well groomed personal appearance

Friendly, fun and outgoing personality

Confidence, particularly whilst entertaining children

Ability to work as part of a team

A willingness to work hard and have fun at the same time

Applicants must be reliable and flexible regarding working hours

Please note that almost all non-acting roles are costumed and all staff are required to be in character at all times while front of house

Experience:

No previous experience is necessary for most roles but the following would be advantageous:

Customer service roles, eg retail, restaurant staff, bar staff

Working with children